BUFFALO 201

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : Friedman et al.

Serial No. : 09/579,370

Filed : May 26, 2000

For : VOICE OVER INTERNET CALL CENTER INTEGRATION

Examiner : Shick C. Hom

Art Unit : 2666

Customer No.: 10037

April 11, 2007

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

AMENDMENT UNDER 37 C.F.R. § 1.116

In response to the Advisory Action dated April 4, 2007, and further in response to the Final Office Action dated October 29, 2006, the time for response to which expires January 26, 2007, please amend the application as follows:

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